

St. Elizabeth Financial Aid Frequently Asked Questions

<p>How and when do I apply for financial aid for St. Elizabeth High School?</p>	<p>Beginning October 2, 2017, go to https://sss.secure.force.com/familyportal to begin your PFS online. The deadline for submitting your financial aid application online is January 3, 2018.</p>
<p>What is the Parents' Financial Statement (PFS)?</p>	<p>The PFS is an online form where you enter personal information including income, expenses, assets and debts. SSS assesses the information and estimates the amount you can contribute to school expenses and then sends this information to St. Elizabeth. St. Elizabeth makes its own financial aid decisions based on the PFS data while taking into consideration the school budget and financial aid policies.</p>
<p>What type of financial aid is available?</p>	<p>St. Elizabeth financial aid process is need-based. Families who demonstrate need may be granted a financial aid award to lower the amount of tuition they are required to pay. This award is for one year and does not need to be repaid. The money comes directly from St. E financial aid budget. The financial aid awards range from \$500 to \$5850 (half tuition).</p>
<p>Is my information safe online?</p>	<p>Yes. The process SSS uses to protect your information meets the most rigorous standards.</p>
<p>How long does it take SSS to send my results to St. E?</p>	<p>Schools receive immediate notification when your PFS has been submitted but it will take up to 48 hours for the school to view your uploaded documents.</p>
<p>How much does it cost to submit a PFS?</p>	<p>The cost to submit a PFS online for financial aid consideration for the 2018-19 academic year is \$49.00.</p>
<p>Can I change the information after I submit the PFS?</p>	<p>Yes. You can submit changes via the PFS Online at https://sssbynais.force.com/familyportal. There is no fee to make a change.</p>
<p>Can I add a school after I submit the PFS?</p>	<p>Yes. There is no fee to add a school.</p>
<p>Can I withdraw my PFS after I submit it?</p>	<p>No. Once you have submitted and paid for your PFS, it cannot be withdrawn from the SSS system and your fee cannot be refunded. If you no longer wish to apply for financial aid, contact St. Elizabeth directly at (302) 656-3369.</p>
<p>Are there any other forms I must complete?</p>	<p>St. Elizabeth requires that you submit 2016 tax forms & 2016 W2 for each parent in addition to the PFS. These documents can be uploaded in the "My Documents" tab in the online PFS.</p>
<p>How can I submit tax forms if I haven't completed them yet?</p>	<p>St. Elizabeth is requiring 2016 tax documents not 2017 to allow every family ample time to complete their tax returns.</p>
<p>How do I compress files that are too large to upload?</p>	<p>Some scanners create very large PDF files and the maximum file size that can be uploaded into the PFS Online is 10MB. Fortunately, there are a number of free software tools available to compress these into smaller files. Just Google "compress PDF" for a variety of options.</p>
<p>How do I know if SSS has received my mailed-in documents?</p>	<p>You can go to the PFS Online at https://sssbynais.force.com/familyportal to track whether your documents have been received. Please allow 10 days for your documents to be received and processed.</p>

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<p>What if I am divorced or separated?</p>	<p>SSS considers divorced parents living apart to be separate households, and as such, each parent should complete a separate PFS. Financial aid is awarded to students as a single amount and not to each parent household. It is the parents' responsibility to divide the financial award among each parent.</p> <p>The Parent/Guardian section of the PFS should be completed as follows: Parent/Guardian A and B: Fill in the biographical and contact information exactly as you do on tax and other official forms. Include an email address, so we can send you a confirmation that we have received your PFS. If either parent has more than one job, please identify. Other Parent: Complete this section only if the student applicant(s) has another living biological or legal (adoptive) parent that was not listed as Parent/Guardian A or B. Any noncustodial parent or parent with joint custody in separate households should be listed here, <i>but he/she must also complete a separate PFS.</i> Be sure your answers to the remainder of the questions in the PFS only pertain to the parents/guardians in <u>your</u> household.</p>
<p>What if I am not the parent of the applicant?</p>	<p>If you are financially responsible for the student, complete the PFS (fill in the section for Parent A) and include a description of your relationship to the child.</p>
<p>What if I have more than one child?</p>	<p>Using the PFS Online, you can enter application information for all your children who are applying for financial aid using a single application. You do not need to complete a separate PFS Online for each child.</p>
<p>What if I do not know the exact amount in response to a question?</p>	<p>Enter your best estimate. Enter a zero (0) if no other amount applies. Do NOT leave items blank. Do NOT enter symbols, such as >, <, ~, or N/A, or words such as "none," or "unknown." If you estimate, for any question, that your 2017 amounts will differ by \$5,000 or more from amounts for 2016, please be sure to itemize.</p>
<p>If I applied last year, do I have to fill out another PFS?</p>	<p>Yes, you must file a new PFS for <u>every year</u> that you apply for financial aid. You will be able to transfer some information from the previous year's application to speed up the process if you use the same login information.</p>
<p>Where can I get help?</p>	<p>Call (800) 344-8328 or email sss@nais.org with questions relating to completing the PFS form or website issues. Call the school directly at 302-656-3369 if your question involves the amount of the financial aid award.</p>
<p>What is Consumer Debt and how is it used in the calculation?</p>	<p>In the "Family Assets & Debts" section," you are asked to report your credit card debt. Given the variety of types of spending for which credit cards can be used. SSS does not factor this into the calculation of your family contribution.</p>
<p>When will I be notified if my child(ren) qualified for financial aid?</p>	<p>Incoming Freshmen – financial aid awards will be sent home with the acceptance packets by the end of January, 2018</p> <p>Upper Classmen – financial aid awards will sent home with the tuition contract and re-enrollment paperwork by mid-February, 2018</p>